

Rae Eggleston, MLIS

Master of Library and Information Science

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Denver, CO
T: (720) 582-0179

OBJECTIVE

My goals as a Master of Library and Information Science are to meet at the intersection of technology and information-seeking behaviors and to remain hungry for understanding. I aim to distill complex data for the benefit of all.

EXPERIENCE

Outlier.ai

Artificial Intelligence Trainer [Remote, Contract]
(May 2024 - Present)

- Trains Artificial Intelligence (AI) based on prompts and images; fact checks AI statements and adjusts for clarity
- Reviews the work of others; participates in constructive critique and grading of personal projects and assignments

Fogo de Chão

Hostess

(March 2025 - Present)

- Greets and seats customers at a high-end Brazilian restaurant and participates in preparatory work
- Confirms reservations and seats walk-ins as needed
- Maintains a high level of customer service and support

Outreach Coordinator via Robert Half [Remote]

(April 2025 - May 2025)

- Participated in temporary outreach for a rural healthcare environmental scan to better understand the needs of rural clinics, hospitals, and other social determinants of health.
- Used software like Microsoft Teams and Excel to complete data entry and analysis and coordinate with coworkers

Call Center Experience via Robert Half

(December 2024 - Jan 2025)

- Completed incoming calls for a hospitality call center environment
- Provided customer support during the holiday season

EDUCATION

San José State University
San José, CA — *Master of Library and Information Science*

Savannah College of Art and Design

Savannah, GA — *Bachelor of Fine Arts, Graphic Design*

EXTRACURRICULAR

UXSG @ SJSU iSchool

Web Coordinator Alumnus

GENERAL SKILLS

Microsoft Office

Google Suite

Mac OS/iOS

Windows 10/11

Troubleshooting

EDUCATIONAL SKILLS

Scholarly Research

Reference Desk

Asynchronous Learning

Library Management

Survey Design

Digital Collections

Library of Things

Cataloging

Database Design

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San José State University **Little Free Library Intern [Remote]** **(August - December 2024)**

- Collaborated with classmates and colleagues to produce desirable outcomes in a library setting
- Participated in weekly meetings to provide status reports and brainstorm innovation
- Produced budgetary documentation for grant proposals and studied interactions between stakeholders
- Communicated with C-Level management in a nonprofit environment to produce measurable and desirable results
- Tracked and analyzed statistical data via Qualtrics and other proprietary software

San José State University **User Experience and Virtual Reality Intern [Remote]** **(August - December 2023)**

- Designed and tested browser-based virtual reality environments in Mozilla Hubs
- Completed storyboarding and brainstorming activities through Miro with professors and peer mentors
- Interviewed San José State University students and alumni who participated in the PhD Gateway Program and developed a virtual space to showcase their achievements

San Francisco Public Library **Jail and Re-Entry Services Intern [Remote]** **(August - December 2023)**

- Studied research topics for the incarcerated population of San Francisco as an enthusiastic volunteer
- Cross-checked the credibility, accuracy, and source quality of each answer provided to information seekers
- Engaged with program mentors and managers and accepted constructive feedback on a per-project basis
- Reflected on personal learning experiences of internship duration and meditated on ethical principles of information seeking

ANALYTICS SKILLS

Splunk (Intro Certified)
Python
Database Design
Virtual and Augmented Reality (VR/AR)
Artificial Intelligence (AI)
Linux Mint (Cinnamon)
Qualtrics
Jira